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| Application team | | | | |
| MoSCoW | Requirement  Classification | Requirement Wording | Source | Comments |
| Must | Functional | User must be able to log in | Brief/Interview | To ensure system security, only authorised users should be able to log in. Non authorised users should be denied access |
| Must | Functional | User must be able to maintain application records in the Resiliency Management System | Interview |  |
| Must | Functional | User must be able to assign other application and operate team staff to an application | Interview | This is essential as one of the main roles of the application team |
| Must | Functional | User must be able to access and edit Application Name, Application ID, RTO, primary location and alternate location | Brief |  |
| Must | Functional | User must be able to attach / remove a TRAP document to an application entry | Interview |  |
| Must | Functional | Testing records must record all necessary data required for the application team | Brief | This includes date, scenario, data centre or standalone test type, duration, source location, target location, test result and testing evidence to be recorded. |
| Must | Functional | The system must flag any test that exceeds the RTO as failed | Brief | A test fails if the recovery time exceeds the RTO for the application |
| Must | Technical | The system must have accessibility features | Brief | The system must be accessible to all staff regardless of disabilities |
| Should | Functional | The system should allow reporting of data centre events | Brief | This includes a success, failure or declaration that a test has taken place |
| Should |  | The system should keep track of the date when a material change has taken place | Interview | The interviewees explained that this would be a useful feature for tracking the state of the system |
| Should | Functional | User should be able to access reports and their associated details easily | Interview |  |
| Should | Technical | The system should be able to respond to multiple frequent changes with no issue | Interview | The interviewee explained that all of the applications are tested at once rarely, the system needs to be able to cope with this |
| Should | Technical | The system should display which scenario an associated TRAP file is for | Brief |  |
| Could | General | The system could have a more friendly design | Interview | Most interviewees explained that the current system design was hard to get on with and could have a better more accessible design |
| Could | Technical | The system could notify when a material change has taken place | Interview | Allows staff to check what material changes have taken place |
| Could | Technical | The system could have improved performance | Interview | Interviewees indicated that the system currently runs slow, this could be improved |
| Would | ... | ... | ... | ... |

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| Operate team | | | | |
| MoSCoW | Requirement  Classification | Requirement Wording | Source | Comments |
| Must | Functional | The user must be able to login | Brief/Interview | To ensure system security, only authorised users should be able to login. Non authorised users should be denied access |
| Must | Functional | User must be able to create and maintain testing entries in the system | Brief | This applies to future and past testing records. |
| Must | Functional | User must be able to record details about an application in the system | Brief | This includes the following information:   * Date * Scenario * Data centre or standalone test type * Duration * Source location * Target location * Test result * Testing evidence |
| Must | Functional | User must be able to approve a TRAP document for all relevant application entries | Brief | Approval date must also be recorded |
| Should | Technical | The system should have an easy-to-use interface | Interview | Allows the interface to be understandable and used more easily by staff |
| Should | Technical | The system should be centralised into one place | Brief/Interview | Having everything in one area is easier and quicker than having to navigate to different places, just to fix different aspects of the system |
| Should | Technical | The system should be updated regularly | Interview | Different accessibility frameworks update with new features, so the system has to be updated to function correctly |
| Should | Technical | The system should have good performance | Interview | The current system can run slow when multiple users are accessing it simultaneously. Improved performance will allow staff to complete their jobs quicker |
| Could | Functional | The system could have a ‘tutorial’ section, which teaches new users how to operate the system | Interview | Currently, new team members are shown how to use the current system. A ‘tutorial’ would save time having to teach them individually |
| Would | … | … | … | … |

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| Resiliency team | | | | |
| MoSCoW | Requirement  Classification | Requirement Wording | Source | Comments |
| Must | Functional | The user must be able to login | Brief/Interview |  |
| Must | Functional | The system Must be able to record data and locate the tests and sources on the testing entry | Brief/Interview | This applies to future and past testing records |
| Must | Functional | The system must be able to run reports in Excel files format for all the applications in the system | Brief | Same format of files is easy to be used in the system because they're sent and received directly |
| Must | Functional | The User must be able to run a report that shows details about all the applications entries | Brief | Allows user to know on which report he’s working on |
| Must | Functional | The system must show details about the testing records | Brief | Allows staff to analyse the records more effectively |
| Must | Functional | The system must show the testing compliance status | Brief | Allows staff to get the insights more efficiently by viewing the compliance status |
| Should | Technical | The system interface should be friendly and be easily navigated throw by both current and new staff . | Interview | Allows the interface to be understandable and used more easily by staff |
| Should | Technical | The current system is slow and new system should be performing at higher rate but doesn't need to be the highest performance. | Interview | The current system can run slow when multiple users are accessing it simultaneously. Improved performance will allow staff to complete their jobs quicker |
| Should | Functional | The system reports Should show the TRAP approval compliance status and the application entry details and the testing record details . | Interview | Allows the user as well as the staff to analyse the records efficiently |
| Should | Functional | The User should be able retract data out of the excel files if required by an authorised user. | Interview | Allows to modify the data by permission of authorized person |
| Should | Functional | The user should be able to run reports based on data ranges that can be selected. | Brief | Allows user to gather insights from the specific range limit |
| Could | Technical | The system could be able to save the changes that happen in the records and it could include when did it change and by who it changed using their login information to identify the user. | Interview/Brief | Allows staff memver to check which material changes have taken place and who changed it |
| Could | Functional | The system could have a help section that can be used by new users or regular users in case if a user ne review on how to find or use parts of the system | Brief | Currently, new team members are shown how to use the current system. Help would save time having to teach them individually |
| Would | … | … | … | … |